Electronic Acknowledgement Receipt				
EFS ID:	7697796			
Application Number:	09745305			
International Application Number:				
Confirmation Number:	2060			
Title of Invention:	Customer service response system for interaction with customer service agents			
First Named Inventor/Applicant Name:	Peter Tavernese			
Correspondence Address:	Mintz, Levin, Cohn, Ferris, Glovsky & Popeo P.C 666 Third Avenue 24th Floor New York NY 10017 US 2124864000 -			
Filer:	John P. Maldjian			
Filer Authorized By:				
Attorney Docket Number:	NTL-3.2:149/3550 (12767HU			
Receipt Date:	27-MAY-2010			
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Time Stamp:	11:01:22			
Application Type:	Utility under 35 USC 111(a)			
Payment information:				

no

Submitted with Payment

File Listing:

Number	Document Description	File Name	Message Digest	Part /.zip	(if appl.)
1 Power of Attorney	909310A007POA.pdf	1094634	. no	1	
		6df5738d447627es492149f1ec9b6se9540 506d2			
Warnings:					
Information:					
2 Assignee showing of ownership per 37 CFR 3.73(b).	909310A007373b.pdf	32423	no	2	
		368fdd988acdd7fa54f8010c393105e1aefb 752			
Warnings:					
Information:					

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Total Files Size (in bytes):

## New Applications Under 35 U.S.C. 111

Document

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

## Acknowledgement Receipt will establish the himly date of the application.

National Stage of an International Application under 35 U.S.C. 371
If a timely submission to enter the national stage of an international application is compliant with the conditions of 35
U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

## New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.